

KERALA STARTUP MISSION

Abstract

Kerala Startup Mission – Online Grievance Redressal Mechanism - Orders Issued

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No. KSUM/O/21A/2019

Date: 08.08.2019

ORDER

In order to address the various issues faced by Startups / Innovators Kerala Startup Mission has introduced an online mechanism to submit grievances from the respective stakeholders. Link for the online mechanism is made available in the KSUM website.

The public is given provision to choose on the topic of Grievance which has been classified based on various schemes. The grievance raised will be provided to the concerned Implementation Officer of the scheme and if the reply is not satisfactory / no reply is not received within 5 days, the same will be escalated to the Nodal Officer which is the Chief Executive Officer, Kerala Startup Mission.

Nodal Officer for Grievance Redressal

The Chief Executive Officer
Kerala Startup Mission
Email: ceo@startupmission.in
Phone: 0471 2700270



Dr. Saji Gopinath
Chief Executive Officer
Kerala Startup Mission

To:
The Management Group
Assistant Manager (HR) for wide publicity
The Team, KSUM

Forwarded/ By Order

B. Sreekumaran Nair
Secretary & Registrar